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Online Info System
404-446-3886 1200

Field
Engineering

◖Data General

The Entire Team

Data General is organized to deliver all the support you need.

To do so requires innovative procedures, an array of services and dedicated professionals.

Field engineering is involved from pre-product planning on. Our national field engineering training network constantly tunes up field expertise. And our Technical Assistance Centers provide still additional problem-solving data and experience. It's an impressive team.

And, as if that weren't enough, we have an ALERT/Escalation procedure that assures management awareness and involvement in any critical situation on your account.

To learn more about the "unseen" support team, just ask any of "the three you see," your "First Line" of support.

The First Line

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